



PROVIDER ALERT

Christmas and New Year Holiday Hours

December 21, 2020

In observance of the Christmas and New Year's Day holidays, Optum Maryland's administrative offices and call center will be closed on Friday, December 25, and Friday, January 1. Our clinical staff will be available for crisis calls and emergency services via the Optum Maryland toll-free number, 1-800-888-1965.

Payments to providers will not be affected by these holidays and will occur as usual on Thursday, December 24, and Thursday, December 31.

If you have questions about the information contained in this alert, please contact customer service at 1-800-888-1965.

Thank you,

Optum Maryland Team