



## **PROVIDER ALERT**

### **Administrative Denial Checklist for PRP Providers**

**December 11, 2020**

Optum Maryland has developed a “PRP Administrative Denial Checklist” to assist Psychiatric Rehabilitation Program (PRP) providers with submitting complete authorization requests, as well as to explain why cases have been administratively denied, when applicable.

As shown [here](#), the checklist identifies what must be included in all PRP authorization requests, in addition to requested clinical information. During the COVID-19 public health crisis, there will be limited leniency in enforcing certain listed items, but adherence to the listed requirements is strongly recommended.

Providers should review this document prior to submitting all authorization requests to ensure their submissions are complete.

Effective immediately, Optum Maryland will also be attaching an Administrative Denial Checklist to any PRP administrative denials. This will be visible in the portal, attached to your authorization, and will allow providers to view details on the specific reasons for any such denial rather than having to contact the call center.

Thank you,

Optum Maryland Team