

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

August 16, 2024

Provider Alerts

Provider Alerts are posted to Maryland.optum.com on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from August 9 to August 16.

Target Audience: All Behavioral Health Providers

- [8-15-24: Incedo System Downtime - Saturday, August 17.](#)

Target Audience: All Nursing Facilities Administrators & Hospital Administrators

- [Preadmission Screening and Resident Reviews \(PASRR\)](#)

Training Opportunities

Training opportunities are posted to the [August Provider Training Calendar](#) on maryland.optum.com. Please see below for upcoming training opportunities.

Authorization/Service Request - Incedo Provider Portal

Tuesday, August 27, 2:00 p.m. – 4:00 p.m., EDT

To register, [click here](#).

News and Reminders

1. On August 9, 2024, Optum released the provider alert [Service Type Mismatch on Claims in Incedo](#). A fix for this issue was implemented on the evening of Monday, August 12, and the issue is now resolved.

2. ABA Addendum Form Update:

Effective August 17, 2024, updates will be made to the ABA Addendum Form in Incedo. A **Quick Reference Guide** detailing these updates can be [found here](#).

3. The August **Provider Council Meeting** was held on Friday, August 9.

- A video recording of the meeting can be [viewed here](#).
- A PDF of the meeting presentation can be [viewed here](#).

4. The Maryland Department of Health and Carelon Behavioral Health will be holding a series of **Regional Provider Forums** throughout August and September 2024. Please see [this provider alert](#) for full details and registration information.

The next Bulletin will be sent during the week of August 18.

Thank you,

Optum Maryland Team