



PROVIDER ALERT

Labor Day Holiday – Office Closure and Provider Payments August 22, 2024

Target Audience: All Behavioral Health Providers

On Monday, September 2, 2024, Optum Maryland's administrative offices and call center will be closed in observance of the Labor Day holiday.

Our clinical staff will be available for crisis calls and emergency services via the Optum Maryland toll-free number, 1-800-888-1965.

Payments to providers will occur as usual, on Thursday, September 5.

If you have questions about the information contained in this alert, please contact customer service at 1-800-888-1965.

Thank you,

Optum Maryland Team