



PROVIDER ALERT

Estimated Payments Reconciliation Training Video

April 27, 2020

Optum Maryland has released a training video for providers, which explains the estimated payments reconciliation process, and provides insight into what you can expect over the coming weeks.

Click to access:

- [Estimated Payments Reconciliation Training Video](#)

This video, and other provider communications and training materials relating to the reconciliation, will be posted to a dedicated reconciliation webpage as they become available. Please visit <https://maryland.optum.com/content/ops-maryland/maryland/en/bh-providers/ReconciliationInformation.html>

If you have questions about the information contained in this alert, please contact marylandproviderrelations@optum.com.

Optum Maryland would like to reassure providers that all of our services are operating as normal during the current national response to COVID-19. Providers can continue to contact us at 1 (800) 888-1965. After-hours and holidays will be covered by clinical night staff for crisis and emergency services.

Thank you,

Optum Maryland Team