



PROVIDER ALERT

Scheduled Extended Incedo System Downtime – April

13, 2024

April 11, 2024

Target Audience: All Behavioral Health Providers

As part of its commitment to continuous improvement, Optum Maryland has scheduled an update to the Incedo Provider Portal (IPP). While the update is in progress, **the IPP is expected to be unavailable from 5:00 a.m. to 2:00 p.m., EDT on Saturday, April 13, 2024.**

If you have questions about the information contained in this alert, please contact Optum Maryland customer service at 1-800-888-1965.

Thank you,

Optum Maryland Team