

PROVIDER ALERT

Release of Information Question Added to Data Capture Form

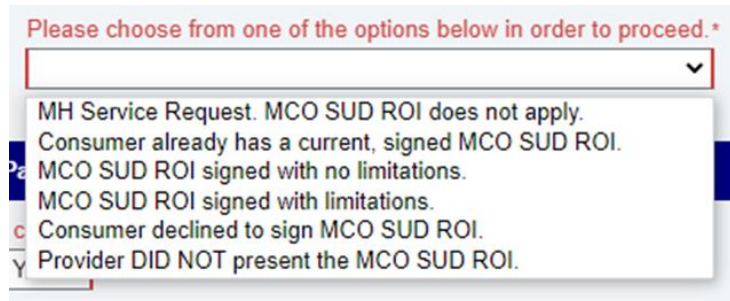
April 4, 2024

Target Audience: Substance Use Disorder (SUD) Providers

Effective April 6, 2024, an additional question will be added to the Data Capture form within Incedo to capture consumer Release of Information (ROI) data.

The question is titled **MCO SUD ROI Information** and states: *“In order to improve coordination of care for all consumers, SUD providers are reminded to ensure that participants have had the opportunity to sign the Managed Care Organization Substance Use Disorder Release of Information (MCO SUD ROI) form that allows Optum to share with their MCO and primary care provider the fact that they are receiving SUD treatment.”*


Providers should select the appropriate response from the dropdown, shown below:



Please choose from one of the options below in order to proceed.*

- MH Service Request. MCO SUD ROI does not apply.
- Consumer already has a current, signed MCO SUD ROI.
- MCO SUD ROI signed with no limitations.
- MCO SUD ROI signed with limitations.
- Consumer declined to sign MCO SUD ROI.
- Provider DID NOT present the MCO SUD ROI.

Selecting either “MCO SUD ROI signed with no limitations” or “MCO SUD ROI signed with limitations” will result in an additional required field: “Date that SUD MCO ROI was Signed.”



Please choose from one of the options below in order to proceed.*

MCO SUD ROI signed with no limitations.

Date That SUD MCO ROI was Signed*

If the participant signed the SUD MCO ROI with limitations, the provider must immediately scan and email that document to directroifax@optum.com.

Please choose from one of the options below in order to proceed.*

MCO SUD ROI signed with limitations. ▼

Date That SUD MCO ROI was Signed*

Please note:

- Providers must complete this information field for all data capture forms.
- Providers do not need to wait for authorization entry to complete this question.

Please see the provider alert [here](#) for information regarding consumer ROI status reporting functionality in Incedo.

If you have questions about the information contained in this alert, please contact Optum Maryland customer service at 1-800-888-1965.

Thank you,

Optum Maryland Team