

PROVIDER ALERT

Claim Re-adjudication Reasons to be Included on PRA April 27, 2023

Target Audience: All Behavioral Health Providers

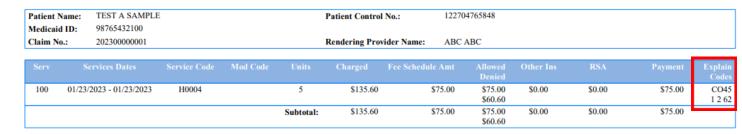
Optum Maryland wishes to inform providers of an update to the Provider Remittance Advice (PRA) claim line level information. Effective May 4, 2023, where applicable, re-adjudication reason codes will be clearly defined at the claim line level.

This code will be used when a previously adjudicated claim is re-adjudicated for any reason. The claim number will remain the same as on the first processing.

Please note; these codes will appear only on the PRA, not the 835 file.

Please see examples of this detail below:

 Re-adjudication reason codes will be given at the claim line level, as shown below. A full list of the codes used alongside written descriptions can be found on the Optum Maryland website, here.



 At the end of the PRA the re-adjudication codes used in the PRA will be listed with a description. Other "Explain Codes" (such as denial codes) used in the same PRA will also be detailed here, as shown in the image below.



If you have questions about the information in this alert, please contact customer service at 1-800-888-1965.

Thank you,

Optum Maryland Team