

## PROVIDER ALERT

### Claim Re-adjudication Reasons to be Included on PRA

April 27, 2023

**Target Audience: All Behavioral Health Providers**

Optum Maryland wishes to inform providers of an update to the Provider Remittance Advice (PRA) claim line level information. Effective May 4, 2023, where applicable, re-adjudication reason codes will be clearly defined at the claim line level.

This code will be used when a previously adjudicated claim is re-adjudicated for any reason. The claim number will remain the same as on the first processing.

- Please note; these codes will appear only on the PRA, not the 835 file.

Please see examples of this detail below:

- Re-adjudication reason codes will be given at the claim line level, as shown below. A full list of the codes used alongside written descriptions can be found on the Optum Maryland website, [here](#).

|                      |               |                                 |              |
|----------------------|---------------|---------------------------------|--------------|
| <b>Patient Name:</b> | TEST A SAMPLE | <b>Patient Control No.:</b>     | 122704765848 |
| <b>Medicaid ID:</b>  | 98765432100   | <b>Rendering Provider Name:</b> | ABC ABC      |
| <b>Claim No.:</b>    | 202300000001  |                                 |              |

  

| Serv             | Services Dates          | Service Code | Mod Code | Units | Charged  | Fee Schedule Amt | Allowed Denied     | Other Ins | RSA    | Payment | Explain Codes  |
|------------------|-------------------------|--------------|----------|-------|----------|------------------|--------------------|-----------|--------|---------|----------------|
| 100              | 01/23/2023 - 01/23/2023 | H0004        |          | 5     | \$135.60 | \$75.00          | \$75.00<br>\$60.60 | \$0.00    | \$0.00 | \$75.00 | CO45<br>1 2 62 |
| <b>Subtotal:</b> |                         |              |          |       | \$135.60 | \$75.00          | \$75.00<br>\$60.60 | \$0.00    | \$0.00 | \$75.00 |                |

- At the end of the PRA the re-adjudication codes used in the PRA will be listed with a description. Other “Explain Codes” (such as denial codes) used in the same PRA will also be detailed here, as shown in the image below.

| Explanation Code | Description   |
|------------------|---|
| 1                | Contract Amount   |
| 2                | Authorization Update - Claim Reprocessed  |
| 61               | Units exceed authorized/daily limit allowed   |
| 62               | Charge exceeds allowed amount for this service  |
| CO198            | Precertification/authorization exceeded.  |
| CO45             | Charge exceeds fee schedule/maximum allowable or contracted/legislated fee arrangement. |
| N362             | The number of Days or Units of Service exceeds our acceptable maximum.                  |

If you have questions about the information in this alert, please contact customer service at 1-800-888-1965.

Thank you,

Optum Maryland Team