



PROVIDER ALERT

UPDATE: Incedo Provider Portal Release Postponed

April 4, 2020

The system updates referenced in the Provider Alert entitled "Incedo Provider Portal Update" and dated April 3, 2020 have been temporarily delayed. We will notify providers when the release is scheduled to happen. Please continue to use Incedo Provider Portal as you have been.

For questions about the information contained in this alert, please email marylandprovideralerts@optum.com.

Optum Maryland would like to reassure providers that all of our services are operating as normal during the current national response to COVID-19. Providers can continue to contact us at 1 (800) 888-1965. After-hours and holidays will be covered by clinical night staff for crisis and emergency services.

Thank you,

Optum Maryland Team