



PROVIDER ALERT

AVAYA PHONE SYSTEMS AVAILABILITY – 11/23/2019

NOVEMBER 22, 2019

Beacon Health Options Avaya Phone System will be unavailable on:
Saturday, November 23, 2019 from 04:00 AM (ET) until
Saturday, November 23, 2019 at 04:30 AM (ET) for maintenance.

Clinical services will be available for consumer crisis calls and urgent provider pre-certifications via the Beacon Health Options telephone number, [1-800-888-1965](tel:1-800-888-1965).

Provider Alerts can be viewed online by clicking on the following link:

http://maryland.beaconhealthoptions.com/provider/prv_alerts.html.

Provider Alerts typically published to the website within 10 business days.

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