



# PROVIDER ALERT

## Registration and Token Process

February 11, 2020

Optum Maryland would like to remind providers to complete the token registration process when they are initiating new treatment services to Maryland Behavioral Health Participants or are new to Optum Maryland.

Providers must complete this process to obtain Incedo log-in credentials to register in the Incedo Provider Portal. Credentials are received after providers complete the required Optum Maryland [provider survey](#).

View the [Token Registration Guide](#) to initiate the registration process.

### **The Best Way to Contact Us:**

Our Call Center is open Monday through Friday 8 a.m. - 6 p.m. and can be reached at 1-800-888-1965. The clinical night staff will be available after office hours and holidays for crisis and emergency services.

You may also email us at [MarylandProviderRelations@Optum.com](mailto:MarylandProviderRelations@Optum.com)

[Unsubscribe or update your email address.](#)

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