



## PROVIDER ALERT

### PROVIDER COUNCIL MEETING - OCTOBER 2019

SEPTEMBER 30, 2019

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Registration for onsite visits to the Provider Council meeting held on October 11, 2019 has reached its full capacity. If you did not receive a confirmation for your onsite visit, please participate using the Zoom format.

This meeting will be held at the Optum office located at 10175 Little Patuxent Parkway, Columbia, MD 21046. There is free parking in the building and across the street at the Columbia Mall. If parking in the building, you will need to go to the "UG LEVEL" from the elevators. Also you will need to sign in at the front desk. If you park across the street at the Mall, you will enter the building on the "UG" Level and sign in from there also. The Meeting will be in conference room #275. You will need to be accompanied by staff personnel to the conference room. Please wait to be escorted.

Questions or concerns should be sent IN ADVANCE of the meeting and sent via email to: [marylandproviderrelations@beaconhealthoptions.com](mailto:marylandproviderrelations@beaconhealthoptions.com) by Thursday, October 3, 2019. Questions not sent by October 3rd cannot be guaranteed an answer at Provider Council.

We will be using the webinar format. For telephonic participation during the meeting you will need to log into a webinar link. Through the webinar link you will be in a "listen only" format; you will not be able to freely ask questions. This improved format will minimize background noise so that all participants will have an equal opportunity to hear. All questions will be typed into the question and answer pane that is part of the webinar format for review and discussion. We encourage participation through this format for questions or discussions on items that are brought up from the agenda. These meetings are an opportunity to receive Department and Beacon updates and to share in the discussion of agenda items.

Program specific issues cannot be addressed in the meeting so providers are reminded to send claims questions with examples to: [marylandproviderrelations@beaconhealthoptions.com](mailto:marylandproviderrelations@beaconhealthoptions.com)

You are invited to a Zoom meeting.

When: October 11, 2019 10:00 AM Eastern Time (US and Canada)

Register in advance for this meeting:

[https://beaconhealthoptions.zoom.us/webinar/register/WN\\_eN\\_MBBz0THmsANzCx82Veg](https://beaconhealthoptions.zoom.us/webinar/register/WN_eN_MBBz0THmsANzCx82Veg)

After registering, you will receive a confirmation email containing information about joining the meeting.

You may also attend telephonically, but you will not be able to ask questions unless you join the webinar.

Also, please RSVP via email to [marylandproviderrelations@beaconhealthoptions.com](mailto:marylandproviderrelations@beaconhealthoptions.com) by Wednesday, October 9, 2019 if you plan to attend in person, so we can make sure to be able to accommodate you.

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Provider Alerts can be viewed online by clicking on the following link:

[http://maryland.beaconhealthoptions.com/provider/prv\\_alerts.html](http://maryland.beaconhealthoptions.com/provider/prv_alerts.html).

Provider Alerts typically published to the website within 10 business days.

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