



# PROVIDER ALERT

ESTIMATED PAYMENTS AND EFT  
February 5, 2020

Optum Maryland has partnered with Payspan and will be electronically transmitting estimated weekly payments. The Maryland Department of Health (MDH) determined the estimated payment amount for most providers based on the average of all weekly payments made during the 2019 calendar year. See the updated [Estimated Payment FAQs](#) for exceptions and details.

This alert explains the services offered by Payspan, the benefits of Payspan, and how to register your practice for the service.

Payspan is free to providers and conveniently reduces cost, speeds secondary billings, improves cash flow, and reduces paper usage. All providers are encouraged to take advantage of this convenient and free service for Optum Maryland.

This free service electronically deposits Optum Maryland provider reimbursement payments to the bank account(s) of your choice via electronic funds transfer (EFT), provides online access to explanation of payments (EOPs) (which will be available after this period of estimated payments), and access to payment reconciliation reports for claims processed through Incedo Provider Portal.

## **What You Need to know:**

- Your practice will be assigned a unique Payspan registration code(s) to identify your relationship with Optum Maryland. Your new registration code will allow you to register to receive payments via EFT.
- The registration code(s) will be sent to you via email from Payspan ([ProviderEnrollment@payspan.com](mailto:ProviderEnrollment@payspan.com)), along with registration instructions for providers with existing Payspan accounts.
- If your organization is currently not enrolled with Payspan, you may request the registration code(s) by completing the following request form: [Payspanhealth.com/RequestRegCode/](https://payspanhealth.com/RequestRegCode/). Please complete all the required information in the form and select 'Optum Behavioral Health' from the Affected Payer List.
- If your organization was registered with Payspan through Beacon, you will still need to complete the enrollment process with Payspan for Optum Maryland.

For additional information regarding estimated payments, see the [Estimated Weekly Payments Frequently Asked Questions](#).

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