



# PROVIDER ALERT

## Revised January Training Dates

**January 14, 2020**

Optum Maryland has revised our training schedule for January. This revised schedule can be accessed via [clicking here](#).

### **The Best Way to Contact Us:**

Our Call Center is open Monday thru Friday 8:00 a.m. - 6:00 p.m. and can be reached at 1.800.888.1965. After hours and holidays will be covered by clinical night staff for crisis and emergency services.

The Call Center is experiencing higher than expected call volume and wait times to speak to a customer service representative may be long. We are working to address that concern.

You may also email us at [MarylandProviderRelations@Optum.com](mailto:MarylandProviderRelations@Optum.com)

Thank you,  
Optum Maryland Team

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