



## PROVIDER ALERT

### AVAYA PHONE SYSTEMS AVAILABILITY – 11/23/2019

**NOVEMBER 22, 2019**

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Beacon Health Options Avaya Phone System will be unavailable on:  
Saturday, November 23, 2019 from 04:00 AM (ET) until  
Saturday, November 23, 2019 at 04:30 AM (ET) for maintenance.

Clinical services will be available for consumer crisis calls and urgent provider pre-certifications via the Beacon Health Options telephone number, [1-800-888-1965](tel:1-800-888-1965).

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Provider Alerts can be viewed online by clicking on the following link:

[http://maryland.beaconhealthoptions.com/provider/prv\\_alerts.html](http://maryland.beaconhealthoptions.com/provider/prv_alerts.html).

Provider Alerts typically published to the website within 10 business days.

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