



## **REGIONAL FORUM**

Hagerstown Community College  
**Career Programs Building, Room 125**  
11400 Robinwood Drive Hagerstown, MD 21742

**Thursday, June 23, 2011**

### **AGENDA**

**8:00-8:25am - Registration**

**8:25-8:30am - Opening Remarks**

Karl Steinkraus, Director, ValueOptions Provider Relations

**8:30-9:00am - Access to Care**

How to Navigate ValueOption's Website/MemberConnect and Achieve Solutions  
Jacquelyn Pettis, Mgr. of Prevention, Education and Outreach, ValueOptions

**9:00-10:00am - Recovery & Resiliency: A Real Life Stories**

Denise Camp, Director, Prologue, Inc. (Wellness and Recovery Center)

**10:00-10:15am - Break**

**10:15-11:45am - Supporting Well-being through Person-Centered Planning: Practical Application of Recovery Principles in Treatment Planning**

Jennifer Fry/Debbie Anderson

**11:45-12:15pm - Recovery and Resiliency from a Quality Perspective/Quality of Care Audits**

Jarrell Pipkin, Director, Quality Management

**12:15-12:30pm - Wrap-up/Closing Comments/Evaluations**

ValueOptions Staff

**To register for this forum contact Kaleb Berhe at 410-691-4015**

**\*Providers, State Agencies, Consumers, Families, Advocates are welcome!**