



PROVIDER ALERT

September 7, 2010

Provider Data Verification

ValueOptions® Maryland, as the Administrative Service Organization (ASO) for the Mental Hygiene Administration (MHA), is committed to working with consumers, families, providers, and the Core Services Agencies to ensure consumer access to the full range of Public Mental Health System (PMHS) services.

MHA has directed ValueOptions® to collect and confirm essential PMHS provider information.

Over the next several months, providers will receive a multi-part Provider Data Verification (PDV) form which must be completed and returned, with the required supporting documentation, to ValueOptions® within two weeks of receipt.

The information will be used to:

- Confirm provider information with State and Federal requirements including the Office of Health Care Quality (OHCQ) approvals, Medicaid provider file and the ValueOptions® system (ProviderConnect), and
- Populate an up-to-date, statewide PMHS provider directory that includes information necessary for appropriate referrals and compliance, and
- Evaluate network access.

The cover letter includes detailed instructions for completing the PDV. If you have questions about the process, or if you require assistance while completing the documents, you may call 1-800-397-1630 for assistance.