



PROVIDER ALERT
March 26, 2010

OMS Authorization Requests “Pending”

It has come to our attention that several providers’ OMS authorizations are pending for clinical review rather than auto-approving. The root cause appears to be the service code being entered in the “CPT or HCPC” field. Entry of an inappropriate OMS code will result in a pended OMS request and a delay in the response to the authorization request. The code entered must be a CPT code included in the OMS bundle, e.g. 90801, 90806.

Please share this information with all of the staff in your program who data enter OMS authorization requests.

Requested Services Header

Requested Start Date: 03/25/2010
 Member Name: BARKER, BOB
 Provider Name: JOHNS HOPKINS, Vendor ID: D100483
 Type of Request: CONCURRENT
 Member ID: M000004919, Provider ID: 129664, Provider Alternate ID: 588531100
 Level of Service: OUTPATIENT/COMMUNITY BASED, Type of Service: MENTAL HEALTH, Level of Care: Outpatient

Requested Services

*Place of Service	*CPT or HCPC Code	Modifier 1 (If Applicable)	*Visits/ Units
OFFICE	90806		150
SELECT...			
SELECT...			
SELECT...			
SELECT...			
SELECT...			
SELECT...			
SELECT...			
SELECT...			
SELECT...			

Total Visits/Units: 150