



**PROVIDER ALERT**  
**December 4, 2009**

- ProviderConnect will not be available on Saturday, December 5, 2009 from 11:00 p.m. EDT to Sunday, December 6, 2009 at 9:00 a.m. EDT. We regret any inconvenience you may experience. Please contact ValueOptions® Maryland Customer Service at 1-800-888-1965 if you have questions.
- The 12/01/09 check run did not complete processing before bank cut-off time. Therefore, ACH transfers was delayed by one day. The mailing of paper checks was not affected by this. We apologize for any inconvenience this may cause.